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From: Technology Service Desk <[techdesk@uoregon.edu](mailto:techdesk@uoregon.edu)>

Date: 7/18/17 10:02 AM (GMT-08:00)

To: [banner-status@lists.uoregon.edu](mailto:banner-status@lists.uoregon.edu)

Subject: banner-status: Banner 9 upgrade

The University of Oregon has launched a project to upgrade our Banner software from version 8 to version 9, as you may know.

This major upgrade -- one of the biggest changes to Banner since the UO began using it in 1990 -- will involve a great deal of work, which Information Services and our partners across campus have already begun.

Why are we doing this upgrade?

Ellucian, the company behind Banner, is requiring all of its client institutions to upgrade to Banner 9. Completing this required upgrade is one of the UO's IT Strategic Initiatives: <https://provost.uoregon.edu/content/it-strategic-plan-investments>.

What is different about Banner 9?

Most of the differences between Banner 8 and Banner 9 are in the user interface and in the specific steps you take to complete a task. Banner 9 offers:

- \*Use of Duck ID to log in
- \*New look and feel
- \*New navigation tools
- \*Improved accessibility
- \*Compatibility with common browsers such as Chrome, Firefox, Safari, and Microsoft Edge

Who is involved in this project?

Information Services is coordinating with representatives from across campus, including from Business Affairs, Human Resources, Admissions, the Registrar's Office, and Financial Aid. A list of lead contacts is available at <https://blogs.uoregon.edu/banner9/>.

When is the upgrade?

Some preparations are already underway. Staff in units across campus are reviewing some of the many customizations we've made to Banner over the years to assess which ones should be brought forward into Banner 9. In Information Services, developers are preparing to re-engineer those customizations for Banner 9.

Next, our team plans to upgrade various administrative processes from Banner 8 to Banner 9 in a phased approach. For example, all of the Banner 8 forms related to check processing will be migrated to Banner 9 at one time. This will constitute the bulk of the upgrade work. We expect to start on this in August and complete it sometime in 2018.

As we prepare to migrate each business process, we will provide more information to people using that process and allow time for testing and training.

Where can I learn more?

To follow the progress of this project, please visit the project blog. We will provide high-level updates there every month or so:

<https://blogs.uoregon.edu/banner9/>

Our July update is now available here:

<https://blogs.uoregon.edu/banner9/updates/>

Thanks in advance for your patience and participation during this transition. If you have questions or feedback, please feel free to contact Corrie Bozung, Director of Business Applications in Information Services, at [cbozung@uoregon.edu](mailto:cbozung@uoregon.edu) or (541) 346-1720.

UO Technology Service Desk

Information Services

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