## GALLUP°



## The Building Blocks of Effective Recognition

Individualized  The recognition you provide should resonate with the individual.	<ul> <li>Recognize that each person has a unique set of motivational factors.</li> <li>Begin by understanding the best motivation for each employee.</li> <li>Identify how people prefer to receive recognition, what they want others to recognize them for and how you can make the recognition special and unique to them.</li> </ul>
Deserved  Praise excellence.  Don't take turns.	<ul> <li>Build metrics that measure each employee's performance.</li> <li>Tie reward to the achievement of performance goals.</li> <li>Clearly describe what a star performer looks like.</li> </ul>
Specific Specificity creates meaning.	<ul> <li>Clarify what specific results or actions you are recognizing.</li> <li>Tie the recognition to a talent or strength that contributed to the accomplishment. Example: "The precision and detail-orientation you bring to work every day really enabled you to accomplish this task. The structure you bring to our team makes us a better team."</li> </ul>
Timely Immediacy underscores value.	<ul> <li>Maximize the effect of recognition by making it a priority.</li> <li>Give praise while the task — and what it took to accomplish it — is clearly in mind.</li> </ul>