## Onboarding Best Practices for HR Partners Training Highlights

- 1. Why Onboarding Matters:
  - a. First impressions are important
  - b. It shows our commitment to each employee's success
  - c. Build effective working relationships from the start
  - d. Employee receives communication of core values and expectations
  - e. Review of key transactions

# 2. UO Onboarding Resources:

- a. Employee Onboarding Portal outlines the following resources:
  - Information about UO ID and PAC, DuckID and Password, Technology Assistance, ID Card, Benefits, Leave Time, Orientations, Learning and Development, Keys, Parking, Payroll. Transportation Options, Faculty Considerations
  - ii. Community and Relocation Resources webpage
  - iii. Managing Onboarding Tasks
  - iv. Resources for New Employees webpage
- b. Onboarding Guide for Supervisors webpage
- c. Onboarding Checklists to print
- 3. Hiring is exciting and we invest a lot of time into selections of new staff
  - a. The Four C's
    - i. Clarification-ensure new employee understands job
    - ii. Compliance- ensure new employee understands basic policies
    - iii. Culture –ensure new employee understands organizational norms
    - iv. Connection –ensure new employee has the opportunity to connect

## 4. Faculty Interview Process

- a. Convey that "it is always a great day to be a Duck!"
- b. Interview process
  - i. Build in time to see the campus and Eugene area
  - ii. Build in time to connect with others
  - iii. Print out checklists
  - iv. Connection with department heads and other faculty
  - v. Provide Campus Resources
- 5. Faculty Hires
  - i. Provide position expectations
  - ii. Faculty Orientation at the College level
  - iii. Review the following resources with new employee: faculty support, fiscal services, student advising, technology, Canvas FAQ, Teaching Engagement Program, Library Resources, Instruction Policies
- 6. Operational Integration
  - a. Ensure employee has a functional workplace before they start work:
    - i. Office location
    - ii. Furniture
    - iii. Equipment
    - iv. Copy codes
    - v. Keys

## vi. Other required tools

- 7. Ideas for Onboarding and Welcoming New Employees
  - a. Announcement email to staff
  - b. Welcome email to employee
  - c. Department Orientation (structure, policies, people see IS PowerPoint presentations for <u>Officer of Administration</u> and <u>Classified</u> employees)
  - d. Pin on the world map (optional but fun way to see where all employees are from)
  - e. 30, 60, 90 day plan
  - f. Training overview
- 8. Partnerships gather information/fun items for new employee
  - a. Eugene Chamber of Commerce
  - b. UO Rec Center
  - c. UO Human Resources
  - d. Vendors
- 9. Onboarding Supervisors
  - a. Provide expectations of a supervisor
  - b. Schedule MyTrack Supervisor Training
  - c. Review Employee Evaluation Process
  - d. Print out Banner's Direct Report roster
  - e. 3 month follow-up with supervisor with department's HR Partner
- 10. Ideas for Onboarding Researchers
  - a. Meet with Department HR
  - b. Identify an Onboarding Buddy for new employee
  - c. Lunch meet and greet with colleagues
  - d. Schedule meetings with campus partners
  - e. Plan orientations with Operations Team
  - f. Tools to Get Started
    - i. Use Trello Board with Tasks to complete and share with employee's supervisor –see Trello Onboarding Template slide
      - 1. Onboarding Tasks
      - 2. Required Trainings
      - 3. Contact Info
      - 4. General Information
      - 5. Student Help –
    - ii. Provide Community of Practice Connections
    - iii. Confluence References

### **Session Presenters:**

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